

**MOUNTAIN
CREDIT UNION**



**Resource Guide For
24/7 Assistance**

Your Community Credit Union

Download These Important Apps On Your Smart Phone



MCU Mobile -
Access your account 24/7 with
Mountain Credit Union's Mobile App



MyCardRules -
Control your MCU debit card for
higher security against misuse

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MCU On-Call 877.699.6328 or 828.456.6474



VISA Credit Card Services & Maintenance

To report your VISA Credit Card lost or stolen	800.449.7728
For 24-hour card holder service	866.820.3099
To obtain assistance while traveling 24-hours a day, 7 days a week, call the VISA Assistance Center	Within the U.S. 800.847.2911
	Outside the U.S. 410.551.9994 call collect

MasterCard Debit Card Services & Maintenance

After Hours Lost/Stolen	800.682.6075	or www.reportmycards.com
New Debit Card Activation with PIN Selection	800.411.6390	
Debit PIN Change	877.746.6746	
Fraud Debit Card Assistance: Within U.S.	888.526.0404	International 206.352.4954

BillPay Support Line: 800.238.4401

www.mountaincu.org