

Mountain Credit Union  
38 Maple Street  
Waynesville, NC 28786

**MasterCard Credit Card 24/7  
Customer Service**  
LOST/STOLEN/ACTIVATION#  
**800.682.6075**

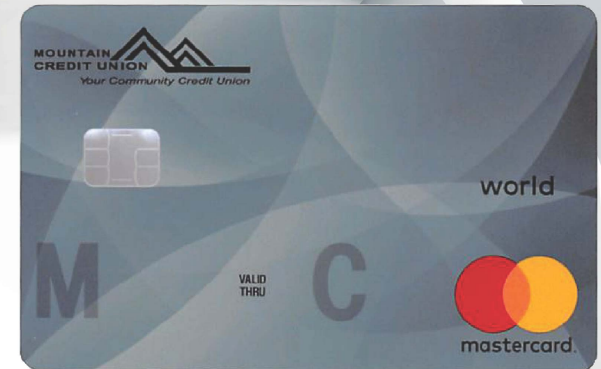
Transaction Assistance (TAL)  
888.526.0404 within USA,  
or International callers 206.352.4954

New Payment Address:  
Mountain Credit Union  
P.O. Box 133  
Waynesville, NC 28786



## Important Notice for Mountain Credit Union Credit Card Holders

### COMING IN JULY



### WE ARE CHANGING TO MASTERCARD CREDIT CARD.

Please note these important dates regarding your new MasterCard

| DATE                    | NOTICE   |
|-------------------------|--|
| <b>JUNE 29- JULY 9</b>  | Watch for your new Mountain Credit Union MasterCard credit card in the mail that will replace your current VISA Mountain Credit Union credit card! After activation, please put your card in a safe place until Monday, July 16. Do not destroy your old card. Please continue to use your old card through Sunday, July 15. After Sunday, July 15, all of your credit card activity including balance, etc., will be transferred to your new Mountain Credit Union MasterCard. If you have had two borrowers (and/or authorized users) with two cards with the same VISA credit card account number, you will receive two MasterCard credit cards with two different account numbers that are tied to one loan account with Mountain Credit Union. All activity for both of the new MasterCard credit cards will continue to be on one credit card statement. |
| <b>JUNE 28</b>          | Due to System Upgrades your Enrollment in eStatements will be disabled as of June 28th. To prepare for our Credit Card Upgrade all cardholders will receive Paper Statements to their mailing address on file for July. Users should download and save copies of any previous statements before June 28th. For copies of statements after June 28, please call your local Mountain Credit Union branch to request a statement copy free of charge.   |
| <b>JULY 12</b>          | Previous MCU Visa Platinum Smart Rewards cardholders will no longer accrue rewards. Your interest rate on the new MCU MasterCard credit card will be reduced by 2%. <b>** All Rewards must be redeemed by July 12, 2018.</b>   |
| <b>JULY 14</b>          | <b>Paying Your MasterCard Bill:</b> After Saturday, July 14, please use the new MasterCard payment address. Write your account number on your check and mail to: Mountain Credit Union, P O Box 133, Waynesville, NC 28786.  |
| <b>JULY 15</b>          | <b>Please continue to use your current credit card through Sunday, July 15.</b>  |
| <b>JULY 16</b>          | <p><b>New Card Active Date:</b> You may start using your new card on Monday, July 16.</p> <p><b>Recurring Payments:</b> If you have given Card-On-File (COF) participating Merchants your current VISA Mountain Credit Union credit card number information for future purchases and/or recurring payments, that information should be transferred over to your new Mountain Credit Union MasterCard credit card. Some examples of COF participating Merchants that offer this service are utility companies for your monthly utility payments, Netflix, Redbox, etc. So you will have uninterrupted service from COF participating Merchants. If you have a question regarding the merchants' participation in the COF program, you would need to contact the merchant and let them know about the card change and recurring payment.</p>                     |
| <b>AUGUST STATEMENT</b> | New payment due date will be the ---- of each month starting with your payment due on -----.   |
| <b>IMPORTANT NOTES</b>  | <p>Previous MCU Visa Platinum Smart Rewards cardholders will no longer accrue rewards. Your interest rate on the new MCU MasterCard credit card will be reduced by 2%.</p> <p><b>** All Rewards must be redeemed before July 12, 2018</b></p> <p><b>** You will no longer be able to skip your December payment. A payment is due every month.</b></p> <p><b>** All payments will be due on the 25th of each month starting with your payment on July 25, 2018</b></p>   |

Questions? Please contact your local Mountain Credit Union office.